

Prague old car

General Terms and Conditions and Privacy Policy Prague old car s.r.o.

1. General provisions and definitions:

- 1.1. These general terms and conditions of Prague old car s.r.o., ID: 01503251, with its registered office at Rybná 716/24, Prague 1, Postal Code 110 00, registered in the Commercial Register maintained by the Municipal Court in Prague, Section C, Insert 207563 (hereinafter referred to as the "**Operator**") regulate the mutual rights and obligations between the Operator and the Customer arising from the contract for passenger transport (hereinafter referred to as the "**contract for transport**") and the contract for guide services (hereinafter referred to as the "**contract for guide services**") concluded between the Operator and 3. person (hereinafter referred to as the "**Customer**")
- 1.2. Customer means a natural or legal person with whom the Operator concludes a contract for passenger transport and a contract for guide services, based on a previous order, either via the website www.pragueoldcar.com, via e-mail: info@pragueoldcar.com, or by calling the dispatching number: +420702000044.
- 1.3. By confirming a binding order, the Customer agrees to the General Terms and Conditions.
- 1.4. Terms and conditions are available on the website www.pragueoldcar.com, or can be sent upon customer request.

2. Available dates, individual offers, discounts and final prices

- 2.1. All information about the availability of services and the possibility of free dates for the provision of services by the Operator are non-binding and without any possibility of guaranteeing them
- 2.2. If the customer has any requests beyond the services listed on our website related to his/her reservation, he/she can make them via e-mail info@pragueoldcar.com or by phone: +420702000044, but no later than 48 hours before the booked date.



Prague old car s.r.o. Rybná 716/24, Praha 1, 110 00

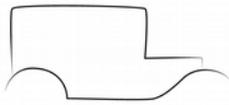
ID No.: 01503251, VAT ID No.: CZ01503251

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www.pragueoldcar.com

tel: +420 702 000 044

email: info@pragueoldcar.com



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2.3. Prices for individual services, routes and everything beyond the Operator's normal offer are charged individually based on the customer's demand.

2.4. All prices listed on our website www.pragueoldcar.com are inclusive of VAT, which is 21%, according to the current Commercial Code of the Czech Republic.

3. Payment methods

3.1. Payment for services provided by the Operator may be made in the following ways:

- a) By bank transfer on the basis of the invoice;
- b) Cash on the basis of a signed contract for passenger transport and a contract for guide services.

3.2. We accept payments in Czech crowns or Euros

4. Conclusion of the transport contract

4.1. The contract is concluded on the basis of a previous order and confirmation of the required time by the Operator

4.2. The contract can be concluded electronically or in writing.

5. Conclusion of a contract for guide services

5.1. The contract is concluded on the basis of a previous order and confirmation of the required time by the Operator

5.2. The contract can be concluded electronically or in writing.

5.3. The contract shall be concluded at the same time as the contract of carriage; it cannot be concluded separately.

6. Services and prices of the operator

6.1. The Operator is the exclusive distributor of its services and cannot resell or offer them without prior written consent.

6.2. Under no circumstances is the customer authorized to resell these services or offer them to third parties for profit.



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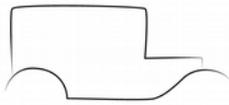
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6.3. If the situation described in clauses 6.1. or 6.2. occurs, the Operator is entitled to refuse to perform the service that is already booked, without any compensation from the Operator.

6.4. The Operator may impose a penalty of ten times the value of the ordered service on the Customer.

7. Cancellation policy

7.1. In case of cancellation of a confirmed order less than 48 hours before the ordered date, the Customer is obliged to pay a cancellation fee of 50% of the order price.

7.2. In case of cancellation of a confirmed order less than 24 hours before the ordered date, the Customer is obliged to pay a cancellation fee of 100% of the order price.

8. Definition of liability

8.1. In no event shall the Operator be liable for damages/losses caused by death, injury, accidents, loss, damage or theft caused by the Customer before or during the order.

8.2. If the Operator cannot fulfil its obligations towards the Customer on the basis of force majeure, in part or in total, the Customer is not entitled to any compensation from the Operator.

8.3. Force Majeure as defined in clause 8.2. means: war, danger of war, demonstrations, prohibitions and restrictions by national and foreign institutions, major calamities, fires, strikes, defects or damage to equipment and operating systems, transportation bans/strikes, floods, lockouts and sabotage, in general any unforeseeable circumstances domestically or abroad that could prevent the Operator from fulfilling its obligations to the Customer.

8.4. The Operator is not responsible for vouchers or contracts signed with our resellers, agencies, travel agencies and portals that resell its services.

8.5. All claims for orders and terms are subject to these terms and conditions.



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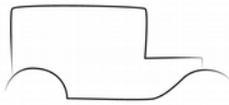
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9. Personal data protection

9.1. All information about customers is in compliance with the applicable laws of the Czech Republic, in particular the Personal Data Protection Act No. 101/2000 Coll., as amended.

9.2. The Customer agrees to the processing and collection of his/her personal data in the Seller's database. The Customer has the right of access to his/her personal data, the right to have it corrected, including all legal rights to such data. Personal data may be removed from the database upon written request of the customer. Personal data is fully secured against misuse. Personal data is not passed on by the operator, no more personally. The exception is external carriers, to whom personal data is provided to the minimum extent necessary to transport customers and to comply with the operator's contract.

10. Final provisions

10.1. Relations between the Operator and the Customer are governed by the laws of the Czech Republic. Any disputes shall be decided by the competent court. The Customer may address any complaint to the supervisory authorities or state supervision. All this even if the Customer does not carry out his trade or business in the Czech Republic, but has a permanent residence here.

10.2. All disputes that may arise under these Terms and Conditions, contracts between the Operator and the Customer who does not carry out his trade, business and does not carry out his business activity and does not permanently live in the Czech Republic, must be submitted to the competent district court in Prague, or at the Operator's request before another competent court.

10.3. Any complaints about the services offered by the Operator or its operation should be reported to the email address info@pragueoldcar.com

10.4. In the event that any such clause of these Terms and Conditions becomes invalid, in whole or in part, the remainder of these Terms and Conditions shall remain in force. In such a case, the Parties agree to enter into another contract, or just an amendment to this contract, to replace the invalid passage. This agreement must comply with the intentions of the Parties.



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